## Joining WEBEX for remote Support

- Go to tcs.webex.com
- Enter the meeting id and click on the arrow button.



• On the next page, enter name as "Ticket no and contact no" and valid email id as shown below.

hpo@indiapost.gov.in	
Join Meeting $ $ $\vee$	

• Click on the arrow down button on the right of 'Join Meeting' button. Select 'Always Join from Desktop App'.



- Click on 'Join Meeting' button.
- On the next page, scroll down and click on 'Run temporary application'. Download the file and execute it.
- Share the screen from Share-> My Screen on the top left menu bar.
- Approve the control request.